

ATLAS INTERNATIONAL TRANSPORT & GENERAL CONTRACTING LLC QUALITY POLICY

Committed to Excellence — On Land, At Sea, In Every Project

Document Control

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 - **Reviewed By:** Operations Manager
 - **Approved By:** Chief Executive Officer
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1.0 Purpose & Scope

This Quality Policy defines the framework, principles, and commitments of ATLAS International Transport & General Contracting LLC (hereinafter referred to as “the Company”) in achieving and maintaining high standards of quality across all operations.

This policy applies to:

- All employees, subcontractors, and third-party personnel
- All construction, marine, dredging, and infrastructure activities
- All projects, facilities, vessels, and equipment operated by the Company

- All geographical locations where the Company operates

This policy is aligned with:

- **ISO 9001:2015 — Quality Management Systems**
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2.0 Company Commitment to Quality

ATLAS is committed to delivering safe, reliable, and high-quality services that consistently meet or exceed client expectations, contractual requirements, and applicable regulatory standards.

We ensure that all operations are executed with professionalism, technical accuracy, and a strong focus on continuous improvement.

3.0 Quality Vision, Mission & Values

Quality Vision

To deliver defect-free projects with consistent quality performance across all operations.

Quality Mission

To embed a culture of quality excellence through structured systems, skilled personnel, and continuous improvement.

Core Quality Values

1. **Leadership Commitment** — Quality is driven from top management
 2. **Accountability** — Every employee is responsible for quality
 3. **Continuous Improvement** — Learning from audits, feedback, and performance data
 4. **Customer Focus** — Meeting and exceeding client expectations
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4.0 Policy Statement

ATLAS International Transport & General Contracting LLC is committed to implementing and maintaining an effective Quality Management System (QMS) that ensures all projects are delivered to the highest standards of quality, safety, and reliability.

To achieve this, the Company shall:

- Comply with all applicable legal, regulatory, and contractual requirements
- Deliver projects within agreed timelines, budgets, and specifications
- Maintain a QMS in accordance with ISO 9001:2015
- Ensure all personnel are trained, competent, and adequately supervised
- Engage only qualified and approved suppliers and subcontractors
- Use properly maintained, calibrated, and suitable equipment
- Monitor quality performance through inspections, audits, and KPIs
- Promote a culture of quality awareness and accountability
- Implement corrective and preventive actions for continual improvement
- Review and update this policy periodically to ensure effectiveness

5.0 Quality Objectives & Targets

The Company establishes measurable quality objectives aligned with this policy, including:

| Objective | Target | KPI |
|----------------------------|--------------------------------------|-------------------|
| Project Quality Compliance | 100% compliance with specifications | NCR closure rate |
| On-Time Project Delivery | ≥ 95% projects completed on schedule | Schedule variance |
| Defect Reduction | Continuous reduction in defects | NCR trends |
| Client Satisfaction | ≥ 90% satisfaction rating | Client feedback |
| Inspection Compliance | 100% inspection adherence | ITP compliance |

6.0 Roles & Responsibilities

6.1 Chief Executive Officer (CEO)

- Overall accountability for QMS performance
- Approves Quality Policy and objectives
- Ensures adequate resources are allocated

6.2 Operations Manager

- Ensures integration of quality requirements into all projects
- Monitors compliance with QMS
- Supports corrective actions implementation

6.3 Quality Manager

- Develops and maintains the QMS
- Conducts audits, inspections, and reporting
- Ensures compliance with ISO 9001 requirements
- Manages non-conformance and corrective actions

6.4 Project Managers

- Implement quality requirements at project level
- Ensure preparation of Quality Plans, ITPs, and Method Statements
- Monitor project quality performance

6.5 All Employees

- Follow quality procedures and standards
- Report non-conformities immediately
- Participate in improvement initiatives

7.0 Quality Planning & Control

7.1 Quality Planning

- Project-specific Quality Plans shall be developed
- Contract requirements shall be reviewed prior to execution
- Method Statements and ITPs shall be prepared

7.2 Inspection & Testing

- Inspections shall be conducted at all project stages
- Materials and equipment shall be verified upon delivery

- Non-conforming work shall be identified and corrected
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8.0 Supplier & Subcontractor Quality Management

- Only approved and qualified vendors shall be engaged
 - Supplier performance shall be evaluated regularly
 - Subcontractors shall comply with Company QMS requirements
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9.0 Document Control

- All quality documents, records, and drawings shall be controlled
 - Latest revisions shall be maintained and accessible
 - Obsolete documents shall be removed from circulation
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10.0 Continuous Improvement

- Internal audits shall be conducted periodically
 - Lessons learned shall be documented and implemented
 - Client feedback and KPIs shall be used for improvement
 - Corrective and preventive actions shall be tracked to closure
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11.0 Monitoring, Audit & Review

- Regular inspections and audits shall be conducted
 - Performance shall be reviewed by management periodically
 - QMS effectiveness shall be evaluated continuously
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12.0 Policy Review

This Quality Policy shall be reviewed annually or upon significant changes in operations, regulations, or organisational structure.

13.0 Authorisation & Sign-Off

This Quality Policy is approved by senior management and is effective from the date of signature.

| Prepared By | Reviewed By | Approved By |
|-----------------|--------------------|-------------------------|
| Quality Manager | Operations Manager | Chief Executive Officer |

Signature: _____

Date: _____

